

Mr M Schnapps  
Managing Director  
MSS International  
23 St Mary's Road  
London  
SW19 7BZ

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Dear Maurice

We have now had a successful 12 months using the Life & Pensions systems migrated by your team from UNISYS "A" series Link to Oracle in Windows NT as part of our Y2K compliance programme.

We confounded the doubters who believed we were attempting the impossible, through an activity-managed blend of your team's abilities and our business & systems planning.

Besides achieving the demands of Y2K compliance, we have a system operating more efficiently, in an environment, which we can support, with maintenance cost reduced by a factor of 10 & system uptime in excess of 99%.

I would like to thank you for the professionalism & effort of your team and the excellence of the end product.

Yours faithfully



Barry A Long  
Director of Systems & Strategy

For your security, calls may be recorded and monitored.

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