



THE COUNTY OF CHESTER



Commissioners:
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4/26/00

Dear Maurice,

I just wanted to take a minute to thank you and your staff for the great job that MSS did with our migration from LINC to Oracle.

We were asked in July/98 by our County Commissioners to move our Courts applications off our Unisys mainframe by 1/1/2000. This, we thought, was an impossible task. We knew there wasn't a system available that contained all of the functions of our current system. We also knew that there wasn't enough time to re-write the existing application. Until we started talking to MSS, we were convinced that this was an impossible task. After several conversations with MSS we were still very skeptical that this could be accomplished. It just seemed too easy, but you assured us that it could be done and it could be completed within our time lines.

As you know, we had three LINC applications that had to be migrated. To prove to ourselves and to the Judges, we had MSS do a pilot project for us by migrating our smallest database. Everything went well and we were pleased with the results. We gave a demo to a couple of our Judges and some end users and everyone was convinced that this was indeed a viable option. We then proceeded forward with the other two databases. Within five months the migrated code was delivered to us. We spent another four months testing. We naturally hit a few bumps along the way, but everything was handled by your excellent professional staff. We went live on 11/6/99 and we haven't missed a beat. The support we have received since going live has been great and is really appreciated.

I'm not sure exactly what our cost savings are, but I believe they are considerable. If we had remained on the Unisys mainframe using LINC we were facing the reality of replacing the mainframe and extending our license agreement for LINC. This in itself was reason enough to move to an open systems architecture. This migration also gives us the flexibility to evaluate other market products to support our Oracle applications.

Again, I want to thank you and your entire staff for the excellent workmanship they displayed throughout this project and for the continued support we are receiving. They are truly a professional staff and I value the friendships that we made.

Thanks Again

Roger Vanderlaan
Area Manager Courts

